

# Swiftqueue – Digital Services Act Voluntary Transparency Report

Reporting period: 01/01/2025 - 31/12/2025

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## **1. Introduction**

Swiftqueue is an online appointment and referral management platform designed to streamline healthcare workflows by allowing patients and healthcare professionals to book, reschedule, and manage their referral and appointments online.

Swiftqueue is not classified as an intermediary service and therefore is not subject to Article 15 of the Digital Service Act. This report is voluntary.

## **2. Orders Received from EU Member State Authorities**

No orders were received.

No orders to act against illegal content.

No orders requesting user information.

## **3. Notices Submitted by Users or Trusted Flaggers**

No notices were received.

## **4. Complaints Received Through Complaint-Handling Systems**

No DSA-relevant complaints were received.

## **5. Content Moderation Initiated by Swiftqueue**

No content moderation actions were required or conducted.

No automated content moderation tools are used.

No accounts were restricted or suspended for content reasons.



## **6. Suspension and Termination of Accounts**

No accounts were suspended or terminated.

## **7. Contact Information**

For queries relating to this voluntary report or to Swiftqueue operations:

Email: [dsa@swiftqueue.com](mailto:dsa@swiftqueue.com)